The UncommonGoods Satisfaction Guarantee

We want you to love everything you buy from us. However, if you're not completely satisfied with your order, we will be happy to offer you a full merchandise refund or exchange. Refunds will be applied to the credit card used for the order. Gifts returned will be credited with a gift certificate.

For items that arrived damaged or defective, please contact our customer service team at 888-365-0056 or email us at help@uncommongoods.com. In these cases, we will gladly replace the item and refund your original shipping cost. We regret that all other shipping charges are non-refundable.

When returning items, please pack them securely in the original packaging, if possible. Please include this completed form. For your security, please return your order with an insured carrier (e.g. FedEx, UPS, USPS Priority). UncommonGoods cannot be held responsible for returns lost or damaged in transit.

Please provide us with one of the following:

- Order number: ____________________________
- Purchaser's information:
  - Name: __________
  - Address: __________
  - City: __________
  - State: __________ Zip: __________

1. Item(s) Returned:

<table>
<thead>
<tr>
<th>Item number</th>
<th>Item Description</th>
<th>Return code*</th>
<th>Quantity</th>
<th>Price</th>
<th>Comments</th>
<th>Exchange</th>
<th>Gift Certificate</th>
</tr>
</thead>
</table>

Total price of returned items: ____________________________

* Return Codes (required)
2. Defective 5. Wrong size 8. Received as gift, do not want
10. Other (please specify): ____________________________

2. Replacement Item(s)

<table>
<thead>
<tr>
<th>Item number</th>
<th>Item Description</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
</table>

Total price of replacement items: ____________________________

3. Updated Shipping Address

- Or check here if the original shipping address is correct
  - Name: __________
  - Address: __________
  - City: __________
  - State: __________ Zip: __________
  - Phone number: __________
  - Email address: __________

4. Updated Billing Info

- Or check here if the original billing address is correct
  - Name: __________
  - Address: __________
  - City: __________
  - State: __________ Zip: __________
  - Credit card number: __________
  - Expiration date: __________
  - Cardholder's signature: __________

Our return address:

UncommonGoods Returns
140 58th St
Building B, Suite 5B
Brooklyn, NY 11220